

Asia Pacific Addendum applicable to Mastercard Travel and Lifestyle Services, Mastercard Hotel Stay Guarantee and Mastercard Lowest Rate Hotel Guarantee

Additional definitions define the Mastercard Travel and Lifestyle Services program, Mastercard Hotel Stay Guarantee and Mastercard Lowest Rate Hotel Guarantee in Asia Pacific, and should be read in conjunction with the main terms and conditions for each of the stated program and guarantees.

Definitions specific to Asia Pacific region:

Eligible Mastercard – refers to the following products in Asia Pacific: Platinum Mastercard credit card, World Mastercard credit and debit card, World Elite Mastercard credit and debit card or equivalent.

Program – refers to Mastercard Travel & Lifestyle Services in which there are specific benefits offered in each of the sub-category below that would differ by eligibility based on card types.

Program	Sub-Category with Benefits	Consumer Products Availability		
		Platinum Credit	World Credit and World Debit	World Elite Credit and World Elite Debit
Mastercard Travel & Lifestyle Services	Luxury Hotels & Resorts*	✓	✓	✓
	Air	✗	✓	✓
	Car Rental	✗	✓	✓
	Cruise	✗	✓	✓
	Vacation Packages	✗	✓	✓
	Chauffeured Car Service	✗	✗	✓
	Private Jet	✗	✗	✓

**For the purposes of the Luxury Hotels & Resorts portfolio, references in the Terms and Conditions to World and World Elite Mastercard shall include Platinum Mastercard.*

Site – refers to Program website, in which an eligible cardholder can make bookings for the sub-categories available on the site, but the benefits offered within each sub-category may differ by product (in certain products, there could be nil benefits offered within a certain sub-category).

Eligible Markets – refers to markets in Asia Pacific, in which the eligible cardholder are able to access both the Site and benefits of the Program (including Mastercard Hotel Stay Guarantee and Mastercard Lowest Hotel Rate Guarantee). These markets are: Australia, China, Hong Kong, India, Indonesia, Japan (issuer-dependent), Malaysia, New Zealand, Philippines, Singapore, South Korea, Taiwan, Thailand and Vietnam. Eligible Markets without Site access – refers to markets in Asia Pacific, in which the eligible cardholders are able to access the Program only (excluding Mastercard Hotel Stay Guarantee and Mastercard Lowest Hotel Rate Guarantee), via Mastercard Concierge, provided the issuers of the eligible

Mastercard subscribe to Mastercard Concierge service. These markets are: Brunei, Cambodia, Macau, Maldives and Myanmar.

Non-Eligible Markets – the following markets in Asia Pacific have neither access to the Program nor Site: Bangladesh, Mongolia, Sri Lanka, Fiji, Guam, Laos and Nepal.

If you require clarification or further information regarding the Mastercard Travel & Lifestyle Services Program or your transaction; or wish to make a claim for Mastercard Hotel Stay Guarantee and/or Mastercard Lowest Hotel Rate Guarantee, you are advised to call Ten to speak to a Lifestyle Manager at:

Call our Asia Pacific Mastercard Travel and Lifestyle Services hotline + 852 3016 3977 or email mastercard.en-ap@tengroup.com

All other terms and conditions of the Mastercard Travel and Lifestyle Services remain unchanged. For full terms and conditions of Mastercard Travel and Lifestyle Services, click [here](#).

All other terms and conditions of the Mastercard Hotel Stay Guarantee remain unchanged. For full terms and conditions of Mastercard Hotel Stay Guarantee, click [here](#).

All other terms and conditions of the Mastercard Lowest Hotel Rate Guarantee remain unchanged. For full terms and conditions of Mastercard Lowest Hotel Rate Guarantee, click [here](#).